

Under the Hood

Factoids:

The U.S. National average for the price of unleaded gas is \$3.54 / gallon as of May 6, 2013.

Three of the six Apollo missions had a lunar rover that could be driven on the surface of the moon.

Thomas Edison had at least 1300 inventions that were patented in his lifetime.

Auto manufacturers have a lot of steel left over when stamping out new parts. The left over steel is sent to recycling plants that is often located very near the manufacturer who recycles and then sends the steel back to the auto manufacturer who starts the process all over again.



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Using the Home Page Part Type Search Feature

The Epicor B2B eStore application contains many different ways to search for parts. One way is located on the home screen. The Automotive Service Professional can search by Part Type right from the home page. This newsletter explains the use of the feature.

In this example, let's select a 1999 Ford Taurus and enter 'spark plug' into the "Part Type" search field.

Date	Year	Make	Model	Owner
04-03	2008	HONDA	CIVIC	
04-02	1999	FORD	TAURUS	
04-01	2008	HONDA	CIVIC	
03-27	2004	FORD	FOCUS	

Once the Search button is clicked, the user is directed to the Expanded Search page because the term searched has more than 50 possible part number matches. For searches that result in less than 50 part numbers, the user is taken directly to a parts list page.

On the left side, the user can select and view all part types matching the search term. On the right side, users can select and view all catalog descriptions that match the search term.

In this example, the term "spark plug" returned 17 possible Part Type matches and 15 possible Catalog Description matches.

Search for Parts... Search For: spark plug Search Clear

Part Types: All None 17 matches

- *ALL Ignition/Spark Plug Wire Sets
- *ALL Spark Plugs
- Ignition/Spark Plug Wire Sets
- Individual Ignition/Spark Plug Wire
- Info Spark Plug Gap
- Non Resistor Spark Plugs
- Resistor Spark Plugs
- Spark Plug & Coil Connectors
- Spark Plug Caps/Seals/Rubber Boots
- Spark Plug Non-Foulers/Adapter Bushings
- Spark Plug Paper Inserts
- Spark Plug Seal Sets
- Spark Plug Thread Repair Kits
- Spark Plug Tube Seals
- Spark Plug Wire & Cap Assembly
- Spark Plug Wire Tool
- Suppressor Spark Plugs

Refine Your Search Search

Catalog Descriptions: All None 15 matches

- Non Resistor Spark Plug
- Resistor Spark Plug
- Spark Plug
- Spark Plug Cap Seal
- Spark Plug Connector
- Spark Plug Gap
- Spark Plug Non Fouler
- Spark Plug Paper Insert
- Spark Plug Seal Set
- Spark Plug Thread Repair Kit
- Spark Plug Tube Seal
- Spark Plug Tube Seal
- Spark Plug Wire Tool
- Suppressor Spark Plug
- V Power Spark Plug

Choosing *ALL Spark Plugs from the Part Type choices list resolves to the Parts List Page with a total of 32 parts found. The Parts List Page represents a filtered list based on the chosen option.

Status	Labor	Description	Mfg / Part #	Years	Warr.	List	Cost	Extend	Inquire	Qty	Order	Urgent	Store	Network	DC
AC PLUGS															
<input type="checkbox"/>	<input type="checkbox"/>	Platinum Plug	ACP 41-810	96-02		10.06	6.11	36.66		6				Sister Store	
			① .044" GAP - GAS ENG												
<input type="checkbox"/>	<input type="checkbox"/>	Platinum Plug	ACP 41-812	99-06		10.06	6.11	36.66		6				Sister Store	
			① .044" GAP - FLEX ENG												
<input type="checkbox"/>	<input type="checkbox"/>	Spark Plug	ACP R42LTS	99		2.98	1.83	10.98		6			ABC Auto Parts 5 avail	Sister Store	
			① .044" GAP - PKG - FLEX ENG												

Let's try another example. This time, searching for Spark Plugs. When the Search button is clicked, the user is taken directly to the Parts List Page with 40 parts listed. The term Spark Plugs is more specific than Spark Plug and results in less than 50 Part Numbers and therefore the Automotive Service Professional is taken directly to a parts list page.

Expanded Search: 1999 > FORD > TAURUS > V6-182 3.0L OHV [HOT]

Status Labor Description Mfg / Part # Years Warr. List Cost Extend Inquire Qty Order Urgent Store Network DC

Ignition & Engine Filters > Expand Spark Plugs > *ALL Spark Plugs

In the final example, if the search is done for 'spa' the results are more general, as this matches more terms in the part type description and catalog descriptions. In this case, the service dealer should refine their search to get a closer, more specific match. In the example below it returns 36 Part Type matches and 39 Catalog Description matches.

EPICOR

ABC Auto Parts
555 Main
Anywhere, TX 55555
444-555-7777

Expanded Search: 1999 > FORD > TAURUS > V6-182 3.0L OHV [HOT]

Search For Parts...
Search For: spa

Part Types: All None 36 matches

Catalog Descriptions: All None 39 matches

- *ALL Ignition/Spark Plug Wires & Sets
- *ALL Spark Plugs
- AC Compressor Clutch Hub Spacers
- AC Compressor Clutch Spacers
- AC Idler Spacers
- Bearing Spacer
- Carburetor Spacer
- Clutch Hub Spacer
- Clutch Spacer
- EGR Spacer Plate
- Fan Spacer Kit

Technical Tip

Q: Can oil capacities be found in the catalog

A: Yes. If oil filters are looked up in the catalog, the oil capacities can be found in the information section, including the recommended Oil Viscosity. If filters are viewed via the QuickPick list on the home page, click the Expand in the Ignition & Engine Filters Line to show capacities and recommended Viscosity



The general rule for searching is this: the vaguer the search term, the broader the results will be whereas, the more specific the term is, and the more definitive the results will be.

Suggestions

Please send any suggestions regarding topics or product ideas to:
suggestions@iapshop.com