

Under the Hood



Factoids:

The very last car to be able to play cassettes was the Ford Crown Vic, which still had an optional player in 2011.

The first speeding ticket was issued in 1902; most cars could barely reach 45 mph.

On average, a human spends two weeks of their entire life waiting for traffic lights to change.

The first car radio was invented by Paul Gavin in 1929.

There is no production 1983 Corvette.

The cruise liner Queen Elizabeth II moves only 6 inches for each gallon of diesel that it burns.

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ISSUE 20

October 1, 2013

Training Resources

Did you know that we have many training resources available to you within your IAP user interface? You can access past Newsletters as well as training videos by simply clicking the "Resources" tab.

Date	Year	Make	Model	Owner
09-10	2011	HONDA	ACCORD	
09-10	2002	CHEVROLET	IMPALA	
09-05	1996	HONDA	ACCORD	
09-05	1996	HONDA	ACCORD	
09-04	2011	FORD TRUCK	F350 SUPER DUTY P/U	
08-29	2004	HONDA TRUCK	CR-V	
08-28	2004	HONDA TRUCK	CR-V	
08-16	2000	FORD	TAURUS	
08-16	2004	FORD TRUCK	EXPLORER	
03-25	2003	CHEVROLET TRUCK	TRAILBLAZER	Rory M
03-11	2004	HONDA TRUCK	CR-V	Fred F
02-19	2004	HONDA TRUCK	CR-V	Fred Smith
02-06	2003	CHEVROLET TRUCK	TRAILBLAZER	Don Ho
08-08	2006	SUBARU	OUTBACK	S Thompson
07-03	2002	CHEVROLET TRUCK	SUBURBAN 1500	
06-27	2012	CADILLAC	CTS	Mrs.Thompson
03-02	2005	CADILLAC	XLR	Sam
10-17	2006	FORD TRUCK	EXPLORER	Kathy
10-17	2001	FORD TRUCK	F150 PICKUP	RRISD - #981
10-17	2001	FORD TRUCK	F150 PICKUP	RRISD - 812
10-17	2001	FORD TRUCK	F150 PICKUP	RRISD762

HOME **Parts** Supplies Quotes Orders My Profile Administration Resources

Videos **Newsletters**

Year > Click Year to select a vehicle.

Videos

- An Introduction to the eStore Application
- Changing Part Lookup Default
- Comparing the "New Vehicle" GUI to the "Classic" GUI
- Entering a Vehicle by Year, Make, Model and Engine
- Entering Additional Vehicle Info
- InterChange - A Quick Overview
- Overview of Lost Sales (Future Sales)
- Saving and retrieving quotes
- Stock Orders - An Introduction
- Using the "HOT" vehicle button
- Using the Filter and \$ Button
- Using the Power Box - A Quick Introduction
- Using the QuickPick List
- Setting Up Multiple Users For A Shop
- Fleet and Keep Forever Capabilities
- Cover to Cover - An Introduction
- Labor Option - An Introduction

An Introduction to IAP

We have created a series of videos to not only introduce you to the eStore Application but to also offer quick tips and tricks for using the eStore more efficiently. Most videos are only a few minutes in length and are very useful for training new employees who may not be familiar with using the eStore. Videos can be found under the "Videos" tab.

All of our training videos are also available at <http://www.youtube.com/iapshop>

HOME **Parts** Supplies Quotes Orders My Profile Administration Resources

Videos **Newsletters**

Year > Click Year to select a vehicle.

Newsletters

2011

- Issue 1: How to change the Parts lookup default
- Issue 2: Announcing the Announcement Technology
- Issue 3: Informing the Distributor about Future (or Lost) Sales
- Issue 4: Using the Expand Button in the Parts List page
- Issue 5: Catalog Diagrams - Exhaust Systems
- Issue 6: Using the Power Box for entering a new vehicle
- Issue 7: Using InterChange to find parts
- Issue 8: Picking multiple part types on the Search Page
- Issue 9: Setting up multiple users within a repair shop
- Issue 10: Saving Quotes
- Issue 11: Stock Orders
- Issue 12: Recurring Quotes
- Issue 13: "Hot" Vehicles in the New Software Release
- Issue 14: The Quickpick List - Available in the New Software Release

2012

- Issue 15 - IAP You Tube Video Channel
- Issue 16 - IAP Website - FAQ and other Resources
- Issue 17 - Keeping Vehicles Forever and Fleets

2013

- Issue 18 - Using the Flat Rate Labor Guide
- Issue 19 - Using the Home Page Part Type Search Feature

Past Newsletters are also available for you to review. Each issue provides an indepth look at a specific feature and walks you through how to use it effectively.

Under the Hood

this issue

- Find Parts Default **P.1**
- Suggestions **P.2**

ISSUE 1
April 6, 2011

Key Factoids:

Miles driven for 2010 was up by 0.7% over 2009.

All of our newsletters are also available at <http://www.iapshop.com/newsletters>

Technical Tip

If you are having issues with your eStore loading properly try restarting your computer. We know, it sounds like the oldest IT trick in the book, but your computer may have important updates it has to run in order for things to display properly.

Suggestions

Please send any suggestions regarding topics or product ideas to: suggestions@iapshop.com