

Under the Hood

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Key Factoids:

According to market research, the majority of consumers are planning on keeping their vehicles an additional 5 years.

Replacing a dirty air filter can improve mileage by as much as 10%.

17% of all vehicles on the road have gas cap problems, causing 147 million gallons of gas to evaporate into the atmosphere.

According to the Bureau of Economic Accounts, personal income rose by 0.5% in March, 2011.

Expand Button

There is a feature within the Internet AutoParts (IAP) eStore that allows the Service Dealer to expand the view of the catalog after searching for a specific part type. In this example, assume the service dealer was searching for ball joints and sway bars, and clicks on the quick list item 4 – Ball Joints:



After pressing the Parts List button, the following list of parts is returned (in this example only 3 parts are returned) – Note the Expand button:

Status	Labor	Description	Mfg / Part #	Years	Warr.	Unit	Cost	Extend	Inquire	Qty	Order	Urgent	Store	Network	DC
Chassis & Steering > Suspension Parts > Ball Joints															
Expand															
RAYBESTOS	FS	Lower Ball Joint	TCJ 505-1243	96-07			81.05	44.15	88.30	2				Eagle Stage 1	
FRONT - PROFESSIONAL GRADE															
RAYBESTOS	FS	Lower Ball Joint	TCJ 505-1243B	96-07						2				Check with store for availability	
FRONT - SERVICE GRADE															
MOOG	FS	Lower Ball Joint	MOG K8687	99-02			78.71	54.74	109.49	2				Eagle Stage 1	
FRT SUSP															

Once the dealer clicks on the Expand button, the system expands to the catalog group and responds with the following 43 Parts:

Status	Labor	Description	Mfg / Part #	Years	Warr.	List	Cost	Extend	Inquire	Qty	Order	Urgent	Store	Network	DC
✓	F\$	L Lower Ball Joint	TCJ 505-1243	96-07		81.05	44.15	88.30	→	2			✓		
			Ⓢ FRONT - PROFESSIONAL GRADE												
✓	F\$	L Sway Bar Link Or Kit	TCJ 545-1072	86-05		47.37	25.76	25.76	→	1			✓		
			Ⓢ KIT - REAR - PROFESSIONAL GRADE - HD LINK KIT - 4DR												
✓	F\$	L Sway Bar Link Or Kit	TCJ 545-1117	96-07		55.79	30.36	30.36	→	1			✓		
			Ⓢ FRONT LEFT - PROFESSIONAL GRADE - LINK w/SCKTS - OE TYPE												
✓	F\$	L Sway Bar Link Or Kit	TCJ 545-1118	96-07		55.79	30.36	30.36	→	1			✓		
			Ⓢ FRONT RIGHT - PROFESSIONAL GRADE - LINK w/SCKTS - OE TYPE												
✓	F\$	L Sway Bar Link Or Kit	TCJ 545-1185	86-05		61.15	33.47	33.47	→	1			✓		
			Ⓢ KIT - REAR - PROFESSIONAL GRADE - CONTAINS URETHANE BUSHING - OE TYPE - 4DR												
✓	F\$	L Sway Bar Link Or Kit	TCJ 545-1186	91-05		47.37	25.76	25.76	→	1			✓		
			Ⓢ KIT - REAR - PROFESSIONAL GRADE - CONTAINS RUBBER BUSHINGS - OE TYPE - 4DR												
✓	F\$	L Sway Bar Link Or Kit	TCJ 545-1400	96-07					→	1					
			Ⓢ FRONT LEFT - PROFESSIONAL GRADE - LINK w/SCKTS - ENHANCED HEAVY DUTY DESIGN												

This allows the Service Dealer to select the desired part type and expand the group to find other part types that are included in that group. In the above example, after the Expand Button is pressed and the part list is expanded, note that Lower Ball Joints are followed by Sway Bars Link or Kit. The part Category and Group is Chassis & Steering > Suspension Parts.

Technical Tip

Q: Is it possible to combine searching of Quick List items with word searches on the Search Page?

A: Absolutely! Multiple items can be searched at the same time from the Quick List and part type words (or partial words). Search makes it easy to look up all the parts for one vehicle at one time. So, one could search Item 4 – ball joints and type in Sway in the search box to find both ball joints and sway bars.



This is a very useful feature for the Service Dealer if they are unsure of parts displayed in a specific area of the catalog or needing similar parts in the same catalog group. The Expand feature always expands to the catalog group that is being displayed.

Suggestions

As mentioned in previous newsletters, IAP is looking for suggestions from both the Distributor and the Service Dealer. Please use the following email address to send them to: suggestions@iapshop.com