

Under the Hood



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Key Factoids:

The average price of a regular gas gallon in the US was \$3.72 on 2/27/12, and was 1.28 CAN c/L in Canada.

The number of miles driven in the first half of 2011 was 15.5 billion miles less than the first half of 2010 – a decline of 1.4%.

New Car Sales in the US grew by 11% in January 2012. The Seasonally Adjusted Annual Rate (SAAR) is the highest it has been since February 2008.

New housing starts were up 1.7% in January 2012.

Internet AutoParts New Company Website

Internet AutoParts launched a new website in the fourth quarter of 2011. The new website has a lot of new resources for the Automotive Service Professional and the Parts Distributor. The new website has the same address as before:

www.iapshop.com

Internet AutoParts
Reliability + Convenience + Efficiency = Internet AutoParts
More than just the sum of the parts

Home | Solutions | Distribution Partners | SMS Partners | Services | Testimonials | Newsletters | About Us | Contact Us

The Premier B2B Provider of Connectivity between the Professional Repair Shop and the Automotive Parts Suppliers

Internet AutoParts delivers on the promise: Provide the Automotive Aftermarket Parts Distributor with the most reliable, robust, efficient, and easy to use eCommerce B2B site for the garage shop professional!

Since its beginning in 2000, IAP now has over 134,000 registered Service Dealers.

Chuck Rogers (O'Reilly Auto Parts) – Internet AutoParts has been a great partner for O'Reilly Auto Parts. IAP has worked with our eCommerce team on every aspect of our B2B solution: requirements definition, prototype evaluation, field testing, documentation, roll out and supporting our professional customers. When O'Reilly acquired new stores and needed to expand rapidly, IAP was an organization. [Read More](#)

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At the bottom of the home page is a link to Frequently Asked Questions (FAQ). This section is handy for both the Service Dealer and Parts Distributor. If clicked, this page is loaded:

For example, this is where the link is for the system check, to see if the Service Dealer's PC can support the current eStore application.

There are several other useful tabs for existing users and customers. This list is being updated all the time, so please check back periodically. Also, if you have a question please send it in and IAP will post it along with the answer.

Frequently Asked Questions

- If I am a Parts Distributor, how do I get started with IAP so I can use their eCommerce solution?
- If I am a Shop Management System Company, what do I do to get integrated with IAP?
- How can I check my system out to see if it meets the requirement for IAP eStore application?
- What browsers are currently supported with the IAP eCommerce Application?
- How do I clear the cache on my browser?
- Can a Service Dealer change where the "Begin" button takes them to look for parts?
- What shop management software packages integrate with IAP to auto part stores and warehouses?
- Can a service dealer hide their cost on the computer screen so their customers can't see the cost?
- Can the service dealer give feedback to their part store or warehouse on cost, availability, or any other comments back to the parts distributor?
- Can a Service Dealer look up more than one type of auto part at a time?
- Can a Service Dealer use a labor guide on the website?

[If I am a Parts Distributor, how do I get started with IAP so I can use their eCommerce solution?](#)

Contact sales@iapshop.com. Someone will contact you to see if you and your distribution platform system is already supported by IAP. If so, it is very easy to get setup and takes between 24 and 48 hours once IAP gets the necessary information from you.

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[If I am a Shop Management System Company, what do I do to get integrated with IAP?](#)

Contact sales@iapshop.com. Once the necessary IAP SMS agreement and NDA have been completed, IAP furnishes you with a Software Development Kit. It is a very simple and straight forward process, and given the large number of SMS companies that have integrated with IAP, it is a very well documented and utilized SDK.

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[How can I check my system out to see if it meets the requirement for IAP eStore application?](#)

There is a link: http://www.iautoparts.biz/systemcheck_standalone.htm that allows you to check your system.

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Another very useful tab is the SMS Partners tab. Clicking on this tab brings up the current list of 3rd party shop management systems that have completed integration with Internet AutoParts. IAP is constantly

working with new companies to integrate, so be sure and check back frequently. As a note, if there is a 3rd party SMS that is not on the list, be sure to notify IAP so contact can be made and steps can be taken to get the SMS to integrate with IAP for your customers.

SMS Partners

IAP continues to enhance its overall offering to the Automotive Aftermarket, but providing a robust, yet simple SDK that allows Shop Management System providers to interface with IAP. All IAP Distribution partners are available to any professional garage shop running any of these SMS products. IAP is continually in development with additional companies.

The following is a list of companies and shop management products that currently interface with IAP:

Company	Product
Activant Solutions	Service Estimator, Integrated Service Estimator, Activant Service Writer, Shop Cat
Active Green Ross	Protractor
ALLDATA	MANAGE 4.9
Autogence	LAN KAR
CarParts - Aftersoft - MAM Software	OpenWebs - Vast POS running OpenWebs
Carvus Technologies	AutoWay, CollisionWay, GlassWay
COSTAR	COSTAR
FreedomSoft	TireShop
Garage Operator	Garage Operator
Garage Partner Professional	Garage Partner Professional
GEM-CAR	GEM-CAR

Lastly, the Newsletters Tab, when clicked brings up a list of all of the Newsletters that have been published. Clicking on them allows them to be retrieved.

Suggestions

Please send any suggestions that you or your customers have regarding Newsletter topics or product ideas to: suggestions@iapshop.com

Technical Tip

Q: How long are vehicles kept in the recent vehicle list in the IAP eStore application?

A: Vehicles are kept for 30 days if there have been no orders placed for them or quotes saved; or 60 days if there have been orders or quotes saved. There is now a "Keep Forever" flag that can be clicked and the vehicle is never deleted

